

Job Profile Positions related to Sustainability

Job Profile Position	Skills, Knowledge and Abilities (according to training regulations and framework curriculum)	Example References to Sustainability	Standard Job Profile Position
A1 - Dealing with Guests	Advise guests about the offer Overview of plant-based raw materials Information on dietary forms, allergies as well as ingredients and additives Consideration of nutrition trends, regionality and sustainability	• Explanation of the health aspects of dishes • Explanation of sustainability using food as an example • Indications of fair-trade products • Quality and sustainability labels • Vegetarian and vegan menus • Organic quality or regional-seasonal products	a) Society
A2 - Storage of Goods	Check goods, especially compliance with the cold chain and durability Trainees order goods and use digital media.	• Avoid waste by timely use of goods before expiry date • Timely passing on of goods to food banks	d) Waste
A3 - Kitchen and Production	Select food for menus according to demand, quality, regionality, seasonality, sustainability Analyze system catering restaurant concepts and processes.	• Research inexpensive organic qualities • Avoid food transported by air freight • Procurement of Fair-Trade products • Pay attention to waste generation • Avoid glass, metal, and disposable packaging	a) Environment - Climate Change d) Waste
A7 - Preparing and Maintaining Guest Rooms	Plan and carry out cleaning, maintenance, and preparation of guest and event rooms Check company textiles and materials	• Explain how table linen can be cleaned in an energy- and resource-saving as well as environmentally friendly way • Implement efficient dishwashing and cleaning processes • Use cleaning agents with eco-labels	b) Materials - Water - Raw Materials
A8 - Supervising and Advising Guests	Actively offer guests food, dishes, drinks and services, highlighting regional and seasonal specialties Describe the taste of dishes and explain their origin, characteristics and preparation	• Explanation of sustainability using the example of organic, vegetarian or regional-seasonal offers • See also A1	f) Communicating sustainability